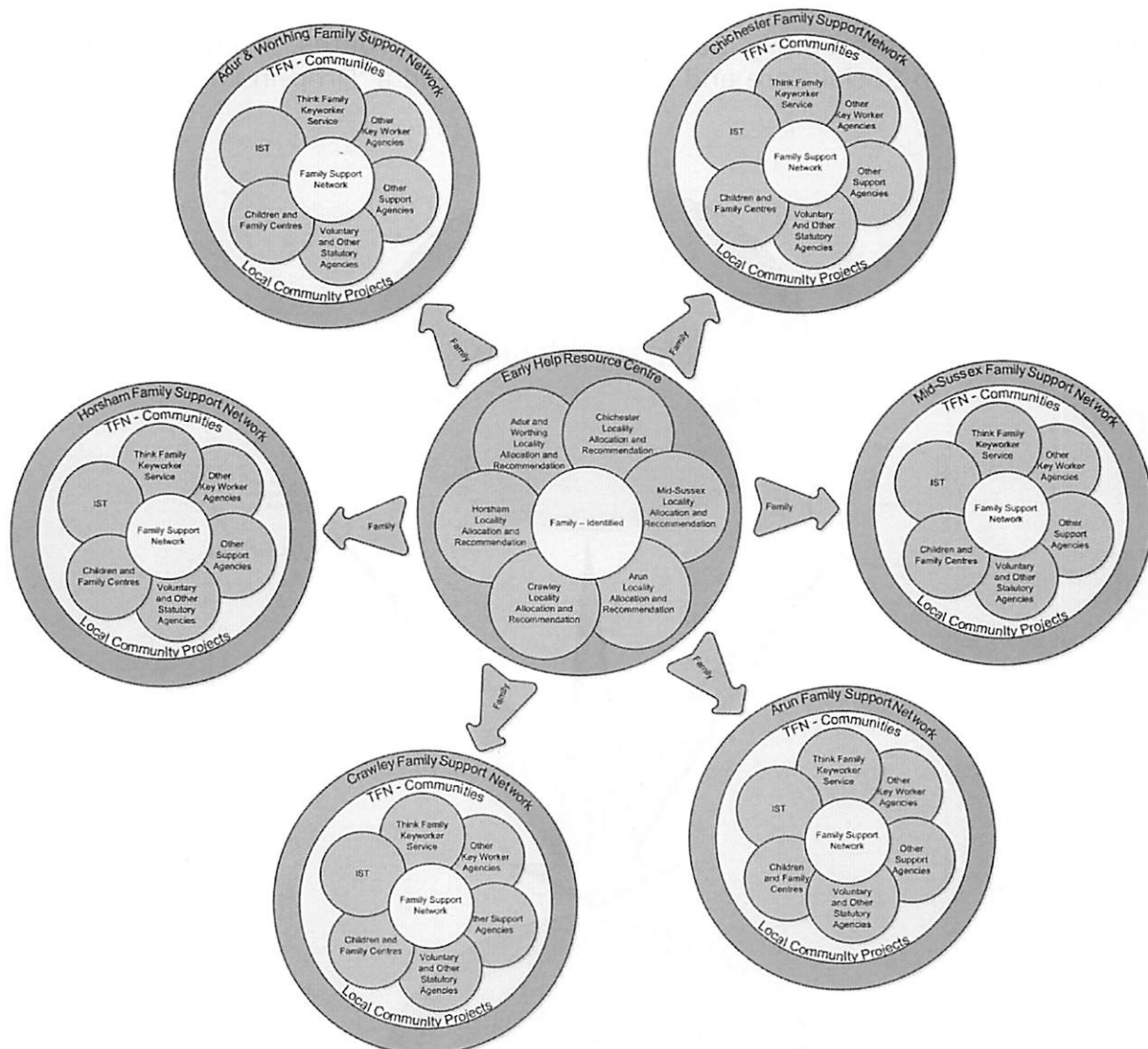


Family Support Networks (FSNs) Update December 2014.

This document provides an update regarding the progression of the Family Support Networks following meetings towards the end of 2014 with Think Family Ops Leads and Service Provider Leads.

Family Support Networks are being developed to provide a targeted and co-ordinated early help response to children and families in need of support within a geographical area. As shown in Figure 1, the Family Support Networks are to be locally based and include keyworker and other services that support families in the local areas as well as other projects and initiatives that support families within the community.

Figure 1.



With the backdrop of the Early Help programme, a simpler system is being developed for children and families to access services through a single front door (the Family Support Point). Through this single front door, families will be passed to either the Children's Access Point (CAP) for safeguarding issues or to the Early Help Resource Centre (EHRC). Once passed to the EHRC, information will be collated about the families by the EHRC multi-agency team and then

passed to the local FSN with a recommendation regarding what level of support is required.

Family Support Networks are viewed in 3 ways:

Decision-making Process: this is the process that takes place to get families that have been passed to the FSN into the right service.

Key workers working more effectively together: this will produce a more effective and efficient service to families.

Drop-In Locations: these are identified venues that families can drop into to access help and support.

Decision-making Process

Families come to the Family Support Network via 3 routes: from the EHRC, a 'Step Down' from Social Care and families that attend a 'Drop-in Location'.

Figure 2

